

## BUSINESS RETENTION

# Case Study



Adept Fasteners provides engineering fastener solutions for the global aerospace and defense industry. The company offers customized inventory solutions supported by technology to meet customers' production needs and delivery times. The company employs approximately 170 people at its Santa Clarita Valley facility.



## COMPANY NEED

Adept was operating in two buildings that had become very overcrowded due to company growth and was experiencing inefficiencies in warehouse and office productivity with inventory, orders and employees traveling between the two buildings.

The company has an employee-centric culture with very low turnover for its industry. The work environment did not meet the high standards set for itself relative to its employees. Adept needed a new facility to sustain growth, efficiency, and employee needs.



## COMPETITION

Adept supports a global supply chain and has facilities in other locations, including Arlington, Texas. They had the option to establish several smaller locations near customers or expand their footprint in Texas as an alternative to remaining in SCV, even though more than 51% of their employees live here.



Santa Clarita Valley Economic Development Corporation

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## SOLUTION

Instead of looking outside of SCV, Adept chose to secure a prime land parcel on Hancock Parkway in the Valencia Commerce Center to build a custom facility suited to their needs, for both today and for their future growth plans. Creating a pleasing environment for all employees while making a great first impression to its customers was a prime consideration in the facility's design and utilizing advanced technology to maximize efficiencies.

Adept assembled their "A-Team" to bring their vision to reality including:

**Keane Constructors, Inc.:** General Contractor

**Olander Design Studio:** Building Design and Construction Documents

**Innerspace Systems, Inc.:** Interior Design and Furnishings

**Image Factor, Inc.:** Architectural Signage and Fabrication



## RESULTS

Their state-of-the-art new facility opened amidst the COVID-19 pandemic. Every aspect of the design reflects the company's commitment to its corporate culture of valuing and caretaking their employees, as well as the global customer base they serve. Conveyor belt automation systems reduce physical labor requirements and new inventory management solutions deliver vast improvements in order processing, increasing customer satisfaction in just-in-time fulfillment.



Adept prioritized and invested in creating an aesthetically attractive and highly functional workplace. Team meeting rooms, spacious layout, and special amenities such as a fully appointed gym, cafeteria, wellness rooms, and outdoor eating areas make Adept an attractive employer, and employee retention rate remains high.

Adept's new facility embodies their company tagline: "Our People Make The Difference."

